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# Overview of Conference IT Systems

JACoW Team Meeting 2014

Melbourne, Australia

Thomas Jefferson National Accelerator Facility is managed by  
Jefferson Science Associates, LLC, for the U.S. Department of Energy's Office of Science



# Overview

- Motivation
- Networking
- Hardware
- Software
- Other Things to Consider

# Motivation – *Why Should IT Be Near Perfect?*

- ⦿ IT is the foundation of the conference. Getting it right makes the entire conference run smoother.
- ⦿ The quicker editors can start working and work efficiently, the more free time they will have and the better job they will do.
- ⦿ IT is a major component of the budget.
- ⦿ Seamless IT (wireless, A/V, ...) drives much of the perception about the success of a conference.



# Networking

# Network Considerations

## ◎Bandwidth Considerations:

- Network infrastructure at a conference site *MUST* comfortably allow for the required bandwidth.

## ◎Things to look for:

- Local Area Network (LAN) - from computer to switch
  - Minimum - Fast Ethernet (100 Mbps)
  - Recommended – Gigabit Ethernet (1000 Mbps)
- Network Backbone - from switch to switch, switch to router, and router to switch
  - Small conferences - Minimum Fast Ethernet (100 Mbps)
  - Large conferences - 1 Gbs Ethernet (1000 Mbps)
- Internet Connection – from the router to Internet Service Provider (ISP)
  - Minimum - 10 Mbps
  - Recommended – 40+ Mbps (Faster the better! ☺)

# Wireless Considerations

- ⦿ A conference venue's wireless capability and its limitations needs to be clearly understood.
  - Know what level of service they can and cannot offer.
  - Reasonable expectations should be clearly communicated and agreed upon with the facility conference manager.
  - Any guarantees should be in writing.
  - Investigate their hardware and don't always believe their claims about capabilities.
  - Remember that most participants will have more than one device.
- ⦿ Weaknesses should be addressed in advance!
  - Possibilities Remedies:
    - Adding more access points
    - Using portable access points
    - Consider third party vendor wireless setup
- ⦿ Wireless devices proven reliable(*enterprise grade*):
  - Cisco Aironet
  - Ruckus Wireless (Zone Director 1100 and Zone Flex)







# Hardware

# Computers – Recommended Hardware

Since this is a moving target, JACoW maintains recommendation and documentation pages:

- Proceedings Office: Recommended Hardware

<http://www.jacow.org/index.php?n=Editors.RecommendedHardware>

- JACoW Information for Organizers

<http://www.jacow.org/index.php?n=Editors.HomePage>

- Previous IT Reports

<http://www.jacow.org/index.php?n=Editors.ITReportsPreviousExperiences>



# Example – Hardware at iPac'14

## ◎ Proceedings Office: Editor's Workstation

- Fujitsu Esprimo P720, E90+, Intel Core i5
- 8 GB RAMM
- 256 GB SSD
- 24" Fujitsu B24W-6 LED Display (1920x1200)



## ◎ Speaker Preparation: Presenter's Laptop

- Fujitsu Lifebook E753 Intel Core i5
- 15,6" TFT, 8 GB RAMM (2560x1600)
- 256 GB SSD



## ◎ Printers: HP LaserJet M551

★ Worked Flawlessly

# Typical Hardware Depending on Conference Size

## ⊙ Proceedings Office

- 10 – 20 Computers
- 1- 2 Printers

## ⊙ Author Reception

- 2 – 5 Computers

## ⊙ Internet Café

- 10 – 20 Computers
- Laptop Spaces

## ⊙ Business Office

- 2 - 5 computers
- 1 Multi-Function Printer

## ⊙ Registration

- 1 - 2 Laptops

## ⊙ Presentation Management\*\*

- PC and Mac Support
- 2 - 4 Windows and 1 Mac Laptop

## ⊙ Auditorium(s)\*\*

- 1 PC and Mac support for each auditorium
- 1 Spare for each on-hand
- 1 Timer for each auditorium

## ⊙ Satellite Meetings

- Laptop and Projector as needed

## ⊙ Dot Board

- ⊙ Laptop and Large Screen
- ⊙ 1 - 3 Typical

*\*\* Make sure laptops and presentation software used in the Auditorium(s) are identical to those being used in the Speaker Ready room.*

# Example – Summary of Computers at iPac'14

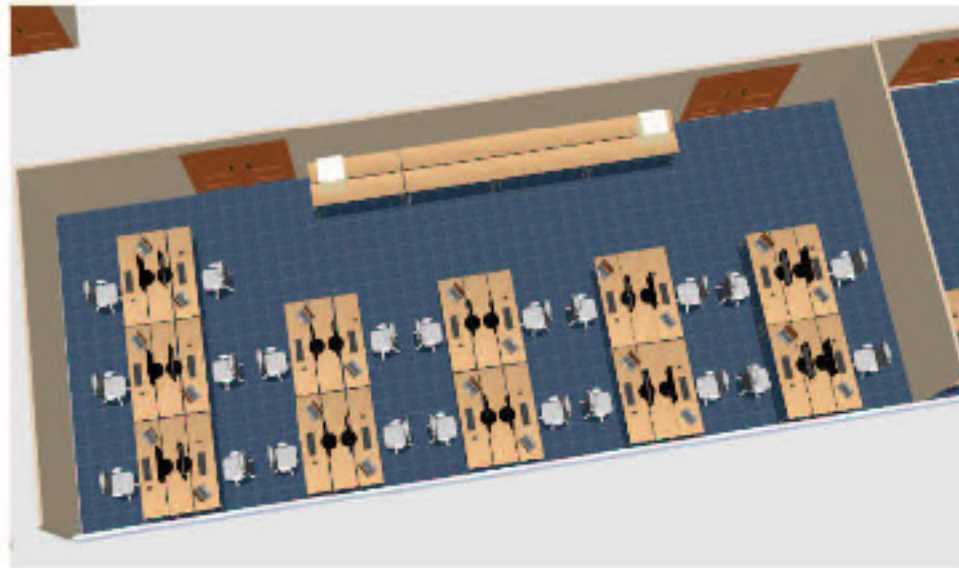
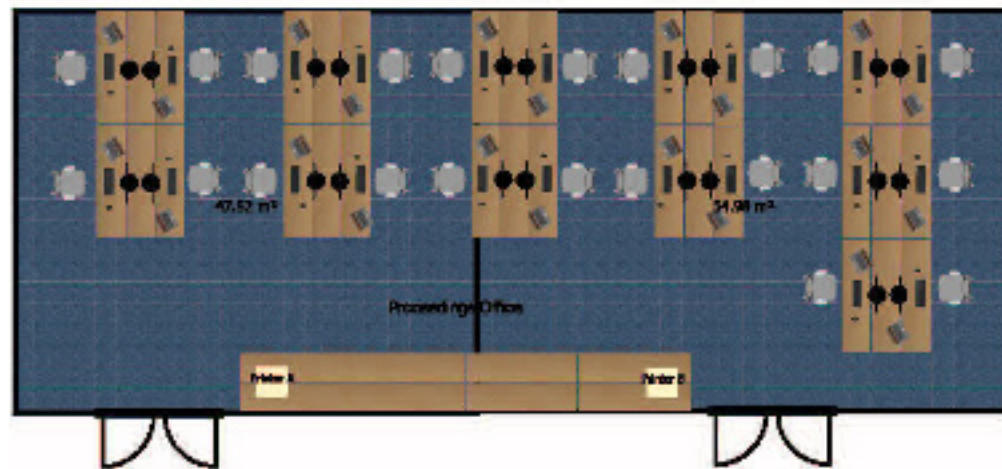
- ⦿ PC Workstations (42)
- ⦿ iMac Workstation (2)
- ⦿ 24" Monitors (1920x1080) (42)
- ⦿ Windows Laptops (6)
- ⦿ MacBook Laptops (5)
- ⦿ Network Switches (10)
- ⦿ Printers (5)
  - HP LaserJet 500 color M551 (3)
  - HP Multi-Function (2) – 1 Not used
- ⦿ Backup Server (1)
  - Editor's Workstation with 500GB drive and 16 GB RAM



## ⌘ Spares

- 24" Monitors (4)
- Editor's Workstation (6)
- Internet Workstation (2)
- Windows Laptop (2)
- Mac Laptop (1)
- Toner Cartridges for Printer

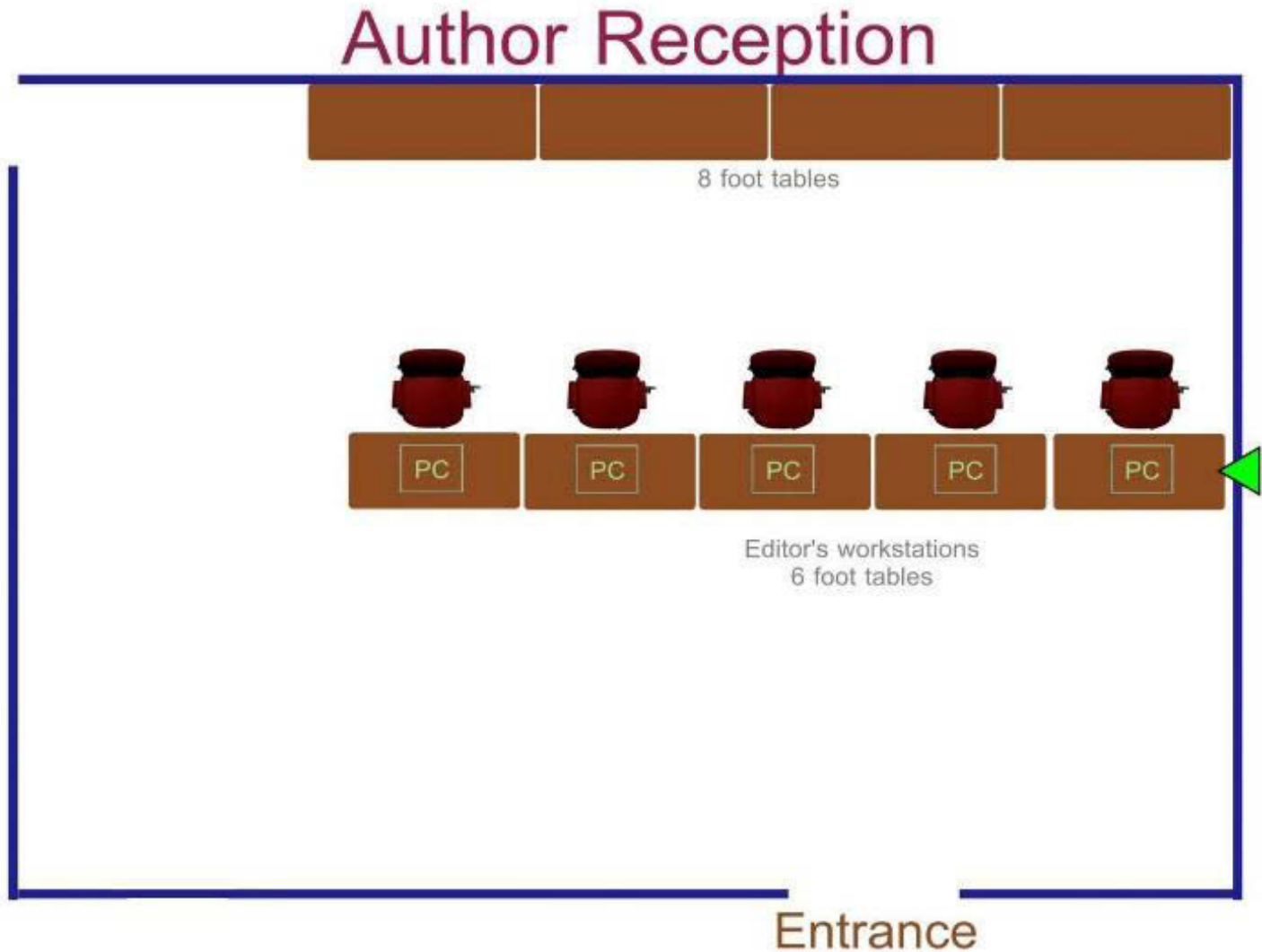
# Proceeding Offices: iPac'14



# Proceeding Offices: iPac'14



# Author's Reception: iPac'12

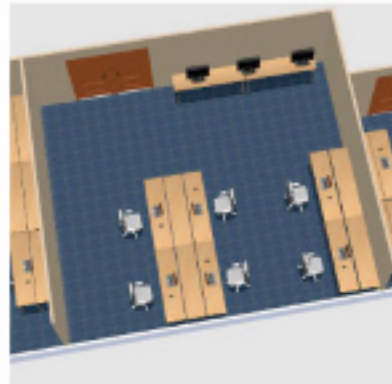
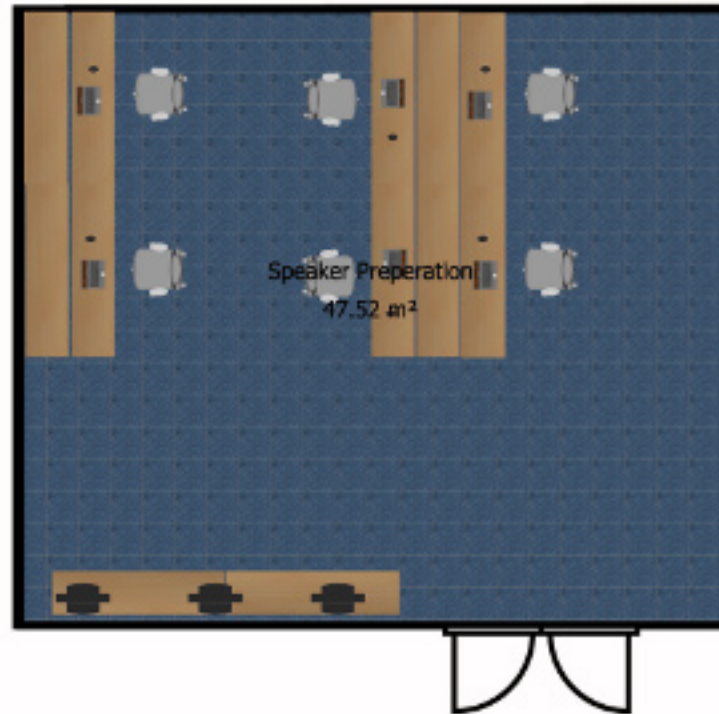




# Author's Reception: iPac'12



# Speaker Preparation: iPac'14

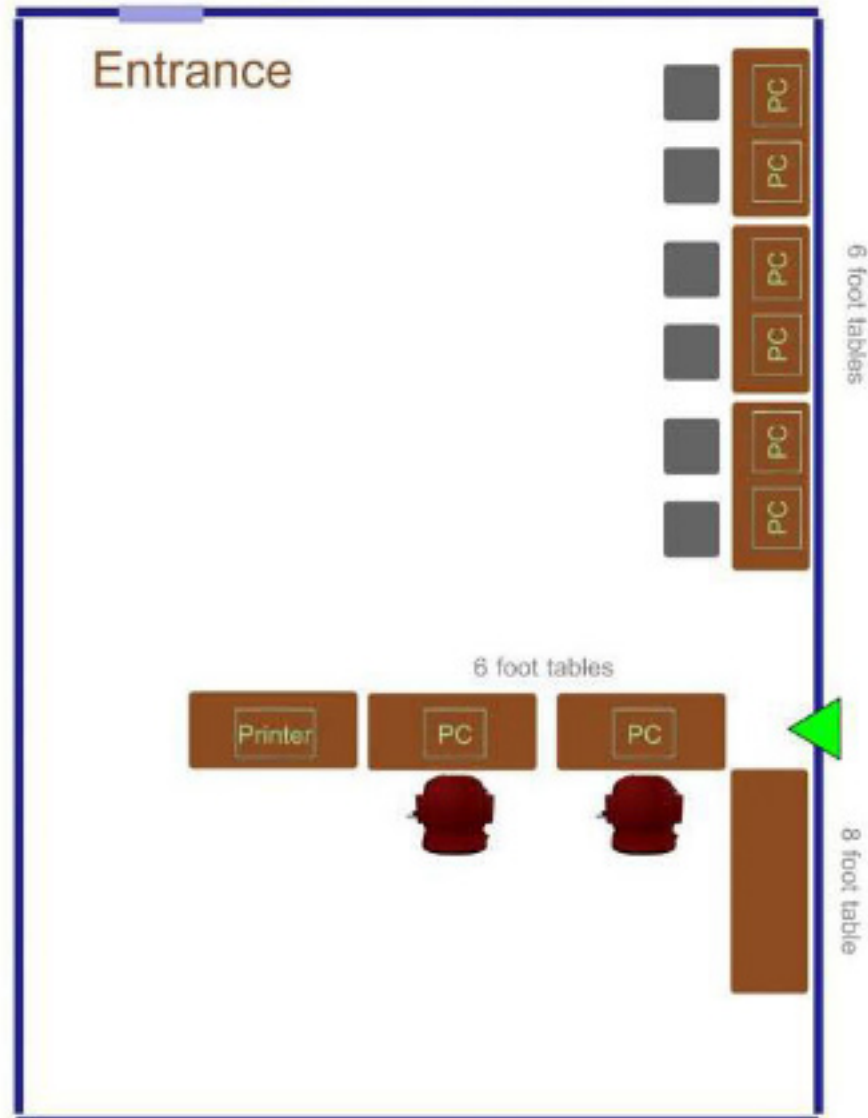


# Speaker Preparation: iPac'14



# Business Office: iPac'12

## Business Office (Rm225)

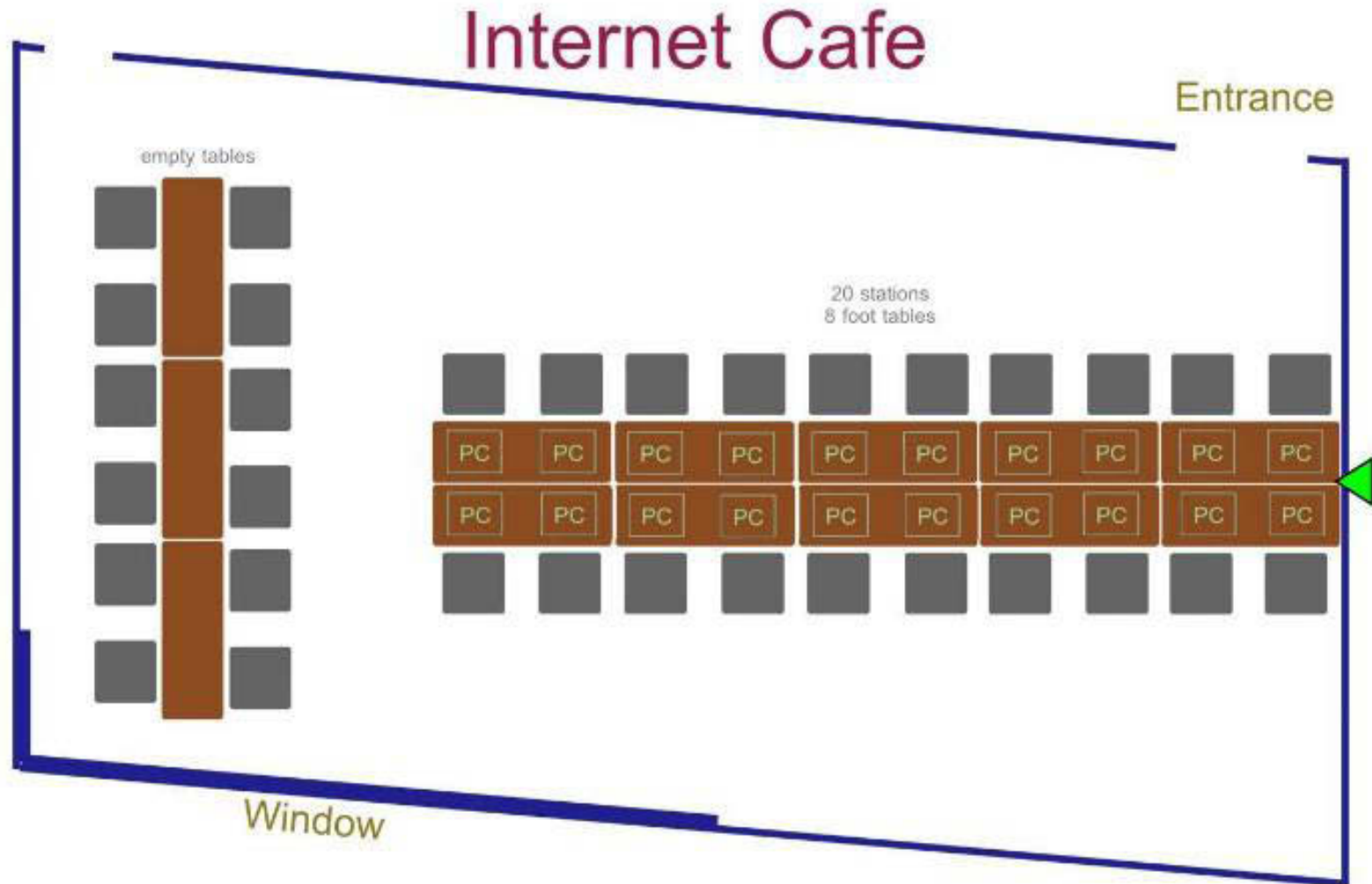




# Business Office: iPac'12



# Internet Cafe: iPac'12





# Internet Cafe: iPac'14





Software

# Software

Since this is also a moving target, JACoW maintains recommendation and documentation pages:

- Recommended Software List

<http://www.jacow.org/index.php?n=Editors.RecommendedSoftware>

- Automatic Software Bundle – Courtesy of Raphael

<http://www.jacow.org/index.php?n=Editors.HomePage>

*Made Available by request to JACow Chair*

- JACoW Software Licenses

- Adobe Acrobat Pro 9
- Enfocus PitStop 11 - 30 day trial licenses

<http://www.jacow.org/index.php?n=Editors.JACoWSoftwareLicenses>

# Example - Recommended List for Windows

- ⊙ Windows 7 64 bit (patched!)
- ⊙ Microsoft Office 2010 (patched!)
- ⊙ LibreOffice
- ⊙ Internet Explorer
- ⊙ Firefox
- ⊙ Google Chrome
- ⊙ Adobe Acrobat Professional 9 (patched!)
  - JACoW licenses
  - JACoW Acrobat configuration
  - JACoW Distiller - JobOptions properly installed
- ⊙ Enfocus Pitstop Professional 11
  - JACoW licenses of 30-day trial
  - JACoW MediaBox ActionList
- ⊙ Text Editors:
- ⊙ Gvim for Windows
  - Notepad++
  - WinEdit (30 day trial)
  - EditPlus
- ⊙ 7-Zip
- ⊙ Quicktime
- ⊙ Ghostview, GSView
- ⊙ Evince (PS/PDF viewer)
- ⊙ ssh client: e.g., PuTTY
- ⊙ Anti-Virus software
- ⊙ IrfanView
- ⊙ MiKTeX
- ⊙ TeXnicCenter and/or Texmaker and/or TeXStudio as a Tex GUI
- ⊙ JACoW LaTeX (class file properly installed!)
- ⊙ VLC
- ⊙ JACoW PS Printer Driver
- ⊙ GIMP
- ⊙ Paint.NET
- ⊙ DoubleCommander (OpenSource) or SpeedCommander (30-Day Trial)

Critical Software



# Other Things to Consider

# Web and File Server Considerations

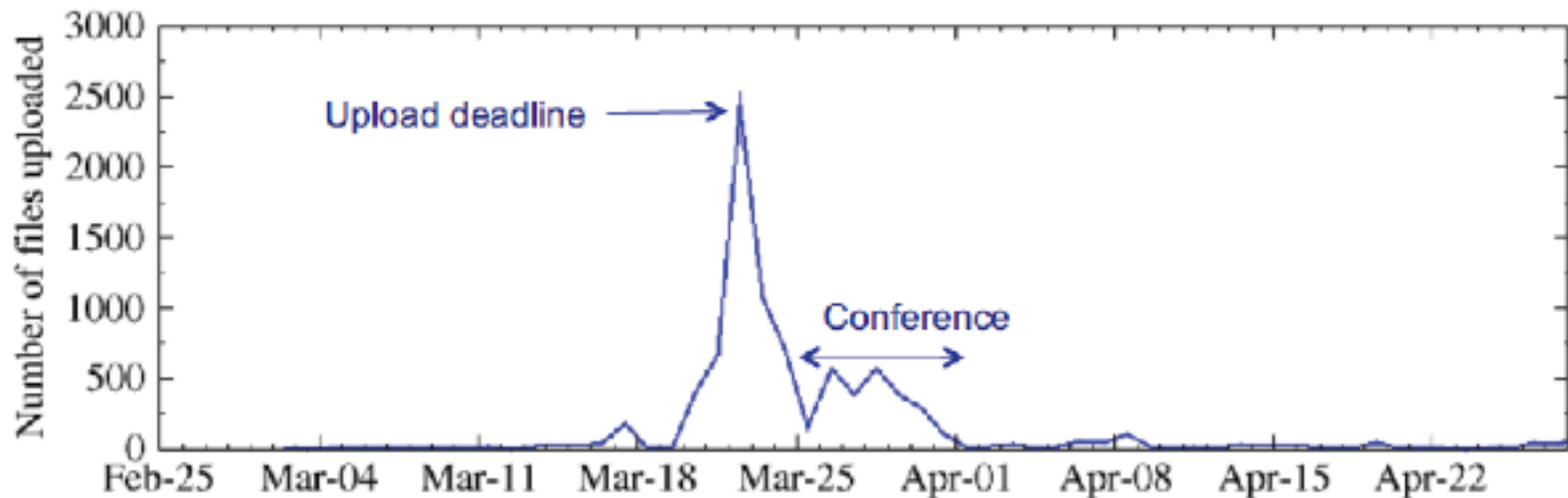
## Participants



- ⦿ The final months before a conference are the Web and File Server's busiest in terms of load.
- ⦿ During a conference editors are continually downloading and uploading papers and source files from the File Server.
- ⦿ *The reliability and connectivity to the Web and File Server from or at the venue is very important!*



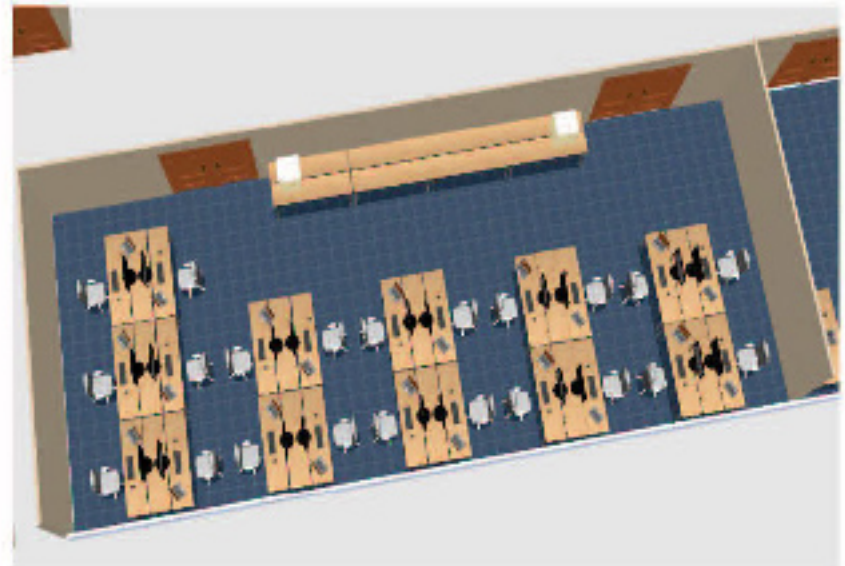
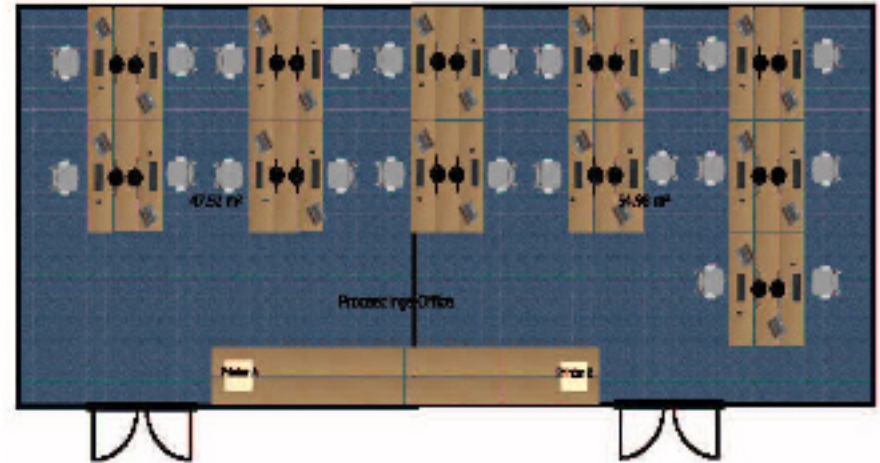
# NA-Pac'11 – Paper Upload Traffic



- ⊙ Server traffic basically flat until ~1 week before deadline.
- ⊙ Peak traffic was ~250 files/hr. on paper upload deadline.
- ⊙ Bandwidth was comparable during conference editing.
  - Most files were larger (postscript/PDF, presentation files)
- ⊙ Occasional uploads during post-conference processing.

# Space Planning

- ⦿ Layouts should be created for all IT spaces.
- ⦿ Layouts can be created with Sweet Home 3D  
(free interior design application)
- ⦿ Spaces should be laid out to provide plenty of space for editors.



# Ergonomics – Proceedings Office and Author's Reception

## ⊙ Workspaces

- Deep enough to work with printed papers.
- Enough Space for Laptops and to put other gear.
- Extra chairs (and space) for visiting authors.

## ⊙ Chairs

- Ergonomic, height adjustable chairs.
- Comfortable for Editors to sit for 8-12 hours a day for up to 10 days.



## ⊙ Lighting

- Bright workspaces for reading papers.
- Full spectrum lighting if possible.
- Lots of natural light from windows if possible.

# More Information

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